TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman Lynn Greer, Director Melvin Malone, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

February 19, 2002

James M. Carson, President Contact-Concern of Northeast Tennessee, Inc. P. O. Box 3336 Kingsport, Tennessee 37664

RE: Petition to Designate 211 Service for Non-Profit Health and Human Information and Referral Line (I&R) for the Counties of Sullivan, Johnson and Hawkins, Tennessee. (Docket No. 02-00127)

Dear Mr. Carson:

To assist the Authority in its review of Contact-Concern's Petition to Designate 211 Service for Non-Profit Health and Human Services Information and Referral Line (I&R) for the Counties of Sullivan, Johnson and Hawkins, Tennessee, supporting documentation from The United Way was provided for The United Way of Greater Kinsport. Additionally, the Authority needs the supporting documentation from the United Way organizations of Bristol, Tennessee, Hawkins County and Mountain City-Johnson County.

Please be advised that Skyline Telephone Cooperative and Scott County Cooperative are two telephone cooperatives in the area in which you wish to serve and, although not regulated by the Tennessee Regulatory Authority, would need to be also informed of the use of the N11 code, 211. Their addresses are as follows:

Hobart Davis, General Manager Skyline Telephone Membership Corporation P. O. Box 759 West Jefferson, North Carolina 28694-0759 William Franklin, Manager Scott County Telephone Cooperative P. O. Box 487 Gate City, Virginia 24251-0487

Please provide the supporting documentation by February 28, 2002. If you have any questions concerning this request or need additional information, please call Patsy Fulton at 615-741-2904 ext. 193.

Sincerely.

David Waddell Executive Secretary

Cc: Scott County Telephone Cooperative Skyline Telephone Membership Corporation

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